

VA Benefits / Disability Compensation

If you are receiving a VA disability, you were not authorized to collect while on Active Duty Orders!

- **In order to restart the benefit payments, Soldiers needs to follow these steps:**
 1. **Contact the Veterans Benefits Administration at 800-827-1000**
 2. **After the initial message, the recording will ask “why are you calling?” say: “Benefits Restart”**
 3. **Once connected to a live representative, Soldiers will be asked several questions:**
 - a) **Full social security number**
 - b) **Date of birth**
 - c) **Are you the veteran (Soldier) in question? Yes**
 - d) **The representative will then ask for Soldiers’ full name and address on the account**
 - e) **Once verified, representative will ask what Soldiers wants to do: Benefits Restart**

- **Once Soldiers completes these steps, they may need to fax their orders to:**

Department of Veteran Administration Affairs Intake Center

Attn: Intake Center

Fax: 844-531-7818

- **Soldiers can also mail the orders after completing the steps to:**

Department of Veteran Administration Affairs Intake Center

Attn: Intake Center

P.O Box 523, Janesville, WI 53547

